

# Privacy Policy

## Disclaimer

Evoke Building Group (Evoke) provides a range of building services but makes no warranties or representations regarding the accuracy or completeness of any of the information provided in relation to any fixed building contract.

Evoke shall not be held liable for any topography, BAL rating, shielding values, energy rating, soil test, engineering, or any other information that is provided in relation to a fixed building contract. Evoke does not guarantee or warrant the accuracy or completeness of any such information and Evoke shall not be held liable for any losses or damages incurred as a result of relying on such information.

It is the Client's sole responsibility to arrange for and pay for any tests, surveys, or other services necessary to ensure the accuracy and completeness of the information provided in relation to the fixed building contract.

By engaging Evoke's services, the Client acknowledges and agrees to the aforementioned disclaimer and agrees to hold Evoke harmless from any claims, losses, or damages arising out of the Client's reliance on the information provided in relation to the fixed building contract.

At Evoke Building Group, we are committed to providing you with complete transparency when it comes to the features, finishes, and fixtures of your new home. We may amend our specifications and inclusions at any time without notice, guaranteeing our customers receive equal quality items. Our website images are indicative of what to expect and may show fixtures, fittings, or finishes that can be selected as upgrades at an additional cost.

Evoke Building Group is committed to protecting your privacy. We do not collect any personal information about you when you visit our website unless you choose to provide this information to us. The primary purpose for which we collect your personal information is to provide you with the services you have requested. However, certain information about visitors is automatically collected and stored. We use this information to create statistics for such purposes as assessing what information is of most and least interest or identifying system performance or problem areas. If you choose to provide us with personal information in an email message, we only use it to respond to your email.

At Evoke Building Group, we are committed to protecting your personal information. We are dedicated to maintaining a secure environment where your personal information is treated responsibly and with respect. We understand the importance of protecting the privacy of your personal information and use the latest technology and security measures to protect it.

We collect personal information to provide you with the best possible service. This information may include your name, contact details, and payment details. We may also collect information when you interact with us, such as when you provide feedback or comments.

We use the information we collect to provide our services, process payments, provide customer support, and analyse and improve our services.

We will never share your personal information with third parties without your consent. We will only disclose your information when required or authorised by law or when it is necessary to protect our legal rights.

We take steps to protect your personal information from misuse, interference, and loss, as well as unauthorised access, modification or disclosure. We understand that your trust is important, and we will never do anything to jeopardise it.

If you have any questions regarding our Privacy Policy, please do not hesitate to contact us.

At Evoke Building Group, we understand the value of your privacy. As such, we are dedicated to upholding the highest standards of data protection by adhering to the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). We have established policies and procedures that ensure that all personal information is managed in accordance with the Privacy Act and the APPs. We are committed to protecting your privacy and feel privileged to serve you.

### **Information We Collect**

We may collect personal information from you, such as name, address, phone number, email address, and other contact information, as well as payment information such as credit card or bank account numbers. We may also collect non-personal information, such as IP address, browser type, operating system, device type, and other technical information.

If you choose to provide us with personal information, you consent to the transfer and storage of that information on our servers located in Australia.

### **How We Use Your Information**

We may use the information we collect from you to:

- Provide our services to you
- Communicate with you about your account or services
- Respond to your enquiries
- Monitor and analyse usage and trends of our services
- Improve our services
- Send you promotional emails or other communications

### **Disclaimer of liability**

Every effort is made to provide accurate and complete information. However, we cannot guarantee that there will be no errors. Evoke Building Group does not warrant or represent that the information on this site is free from errors or omissions, is suitable for your intended use, or is accurate or complete, or on any website that links to this website, including third-party display advertisements.

All images located on the website are for illustrative purposes only. Images used may contain items that are not included in the products and services advertised. Products and services provided and sold by Evoke Building Group are subject to change without notice. Images may not represent the final product or service as shown. Subject to any terms implied by law and which cannot be excluded, Evoke Building Group accepts no responsibility for any loss, damage, cost, or expense

(whether direct or indirect) incurred by you as a result of any error, omission, or misrepresentation in any information in this site.

All information on the site is subject to change. The information contained within this website is general information only and does not constitute personal investment advice as it does not take into account a person's personal objectives, needs, or financial situation. It is important that a person considering an investment decision does so in light of their own personal objectives, needs, and financial situation and if you are unable to make such an assessment, it is advisable that the person seek the help of a qualified and licensed financial advisor. Evoke Building Group, its subsidiaries, directors, employees, agents, or its advisers do not accept any responsibility for a person's acting on the information provided on this website. Persons doing so, do so at their own risk.

Evoke Building Group strives to maintain accurate and up-to-date records. To facilitate this, please let us know if any of your details change. Evoke Building Group may verify the accuracy of personal information it holds against information about you held by a third party. You may update certain personal information through your membership account (if you have one) or contact us by the below email.

Evoke Building Group may destroy or de-identify personal information once the information is no longer deemed required by the business.

Evoke Building Group takes reasonable steps to protect personal information collected from misuse, loss, unauthorised access, modifications, or disclosure. Your personal information may be stored in hard copy documents but is generally stored electronically on Evoke Building Group systems.

### **How to access your personal information.**

If you are a customer of Evoke Building Group, you generally have a right to access your personal information. If you wish to access your personal information, please contact us via the details at the bottom of this page. Please remember to provide as much detail as you can as this will help us to find the information. Generally, there will be no charge for this service, however, you may be required to verify your identity before any information is released to you. Depending on the volume, type, or method of access to the information you request, Evoke Building Group may charge you some fees, however, these will not be excessive and will not apply to the making of the request. Please note that depending on the volume or nature of the information required, it may take a number of days to fulfill the request.

### **Location information.**

When accessing Evoke building group websites from a mobile device, we may request permission to collect your location from your device via the permission system used by your mobile operating system. If you consent to the collection of this information, you can later disable it by changing the location settings on your mobile device. However, this may limit your ability to use certain features of our services.

### **Linked sites and personal information.**

This website contains links to external websites. These links are provided only as a reference for searching the internet and not as an endorsement or approval of those websites, their products, or services, and therefore Evoke Building Group cannot be held responsible for the content, product, or service they describe.

When you visit a website or use an application, Evoke Building Group records anonymous information such as IP address, time, date, referring URL, and other referral information, device information and location, carrier, site interactions such as your access to website features, pages accessed, content, searching activities, lead submission, and files accessed and downloaded, type of browser and operating system. This data may be used by Evoke Building Group to categorise a user and provide personalised offers, marketing, and advertising. Activity data may be shared with advertisers for these purposes where the user is already a customer of the advertiser.

Evoke Building Group may use third-party advertising companies to collect data and/or serve ads. These companies may use information (not including your name, address, email address, or telephone number) about your visits to websites and other media in order to provide advertisements about goods and services of interest to you. If you would like more information about this practice and to know your choices about not having this information used by these companies, visit [http://networkadvertising.org/managing/opt\\_out.asp](http://networkadvertising.org/managing/opt_out.asp)

### **Cookies and Other Tracking Technologies**

We may use cookies, web beacons, or other tracking technologies to collect information about your activities on our website and other sites in order to analyse usage and improve our services.

You may opt out of our use of cookies by setting your browser to reject cookies.

### **Data Security**

We use reasonable security measures, such as encryption, to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However due to the evolution and sophistication of modern malware, we cannot be held responsible for third party breaches. No security measures are perfect or impenetrable and we cannot guarantee the security of your information.

### **Children's Privacy**

We are committed to protecting the privacy of children. Our website and services are not directed to children and we do not knowingly collect personal information from children under the age of 13. Changes to this Privacy Policy We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the new Privacy Policy on our website.

### **Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at [info@evokegroup.com.au](mailto:info@evokegroup.com.au).

### **Legal Statement**

Any images and floor plans provided are only meant to provide an approximate idea. Sizes, fixtures, and details may be altered without warning. Those interested in purchasing should seek more information and consult the contract of sale.